

KENNETH P. MUNGAR

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IT PROFESSIONAL

A highly motivated, innovative, and results-oriented Information Technology Professional. A Project Manager utilizing project management methodologies. Demonstrated ability to apply and adapt skills and knowledge across a variety of industries. A strong team player with an entrepreneurial spirit and drive for success. Motivated in solving complex technical issues and recommending solutions.

TECHNICAL PROFICIENCIES

Platforms: Windows 9x/2000/XP/Vista/7, Windows Server 2000/2003/2008
Networking: TCP/IP, Ethernet, WAN/LAN, Wireless, Microsoft Terminal Services
Tools: Windows Deployment Services, Norton Ghost Suite, Deepfreeze, Print Limit, Norton/McAfee/Eset Virus protection, Intel Server Manager, Adobe Dreamweaver, Corel WordPerfect Suite, Microsoft Office Suite, Corel Draw, Cisco Works, Citrix, Blackberry Enterprise Server

AREAS OF EXPERTISE:

- Project management training based on the Project Management Institute.
- Administer Microsoft Windows XP Professional in a Microsoft Server 2003 environment.
- Utilize Active Directory policies to manage user security.
- Deploy antivirus and content filtering solutions to protect networks.
- Manage WAN and LAN networks in an enterprise wired and wireless setting.
- Maintain land line phone systems and wireless phones.
- Image computers using Windows Deployment Services and Symantec Ghost Suite.
- Repair servers, desktop and laptop computers.
- Design, implement and maintain websites using Adobe Dreamweaver.

PROFESSIONAL EXPERIENCE

St. Joseph's Health Care – London, Ontario

September 2008 to April 2010

Support Consultant

- Project Leader (in conjunction with Planning and Facilities) coordinated and executed the relocation of departmental networked devices between local and city-wide sites.
- Cyclotron Project Liaison for Lawson Research Institute - coordinating networked technologies, i.e. IP phones servers and Siemens PACs Workstations.
- Preparation of network configurations – VLANs, ACLs, DHCP, DNS.
- Re-addressed in excess of 1200 computers, laptops, printers, servers and other IP devices assigning proper VLANs, pertaining to the various roles of individuals.
- Hospital liaison for Honeywell Building Solutions -facilitating network connectivity for their security and building automation devices.

MTS Technologies – Sparta, Ontario

July 2005 to July 2008

Systems Administrator for Huron-Perth Catholic District School Board

- Assured positive operations for a high school and three elementary schools. Responsibilities included: servicing servers, computers, laptops, network attached storage, network switches, wireless routers, printers, copiers, scanners, smart boards and video conferencing equipment.
- Handled administrative duties in four locations, managing 351 computers, 7 servers and supported 1250 users in a Microsoft Server 2003 / Microsoft Windows XP Professional domain environment.
- Managed and maintained assigned pertinent school information, including staff and student data as well as Maplewood for Windows (School database software) while implementing data backup strategies for all locations.
- Investigated computer related offences as it pertains to threat and cyber bullying. Reviewed logs and computer data searching for evidence of crime.
- Create, test and implement school images throughout the school board.

Mungar Computer Service – Zurich, Ontario

January 1995 to present

Owner/Network/Computer Technician

- Designed a computerized system for capturing CCTV video for a Hydro Excavating company.
- Designed a custom wireless solution for a hotel conference resort.
- Confers with clients to develop a needs analysis, design to specifications; program and implement a Database Program. (System parameters were set by Eaton Yale).
- Collected commercial rate information from Bell Canada, AT&T Canada and Sprint Canada. Analyzed data and created a spreadsheet showing those companies best suited for the customer. Customer data was scanned into the computer, sorted and tallied. Info was input to spreadsheet and the choice showing differences was outputted.
- Supply IT support for many small businesses, i.e. providing desktop, laptop and networking support.
- Educate clients on the processes of technology and how they can assist in daily operations.
- Design, create and maintain client websites using Dreamweaver.
- Provide customers with Blackberry support.

People to Go – Markham, Ontario

November 2004 to May 2005

Contract Computer Technician

- Worked in a team environment converting Lotus Notes email to Microsoft Outlook 98 for Canada Life.
- Participated in a Microsoft Windows XP Professional image rollout for WSIB.

Mitchell Computer Service – Mitchell, Ontario

June 2001 to October 2003

Computer Technician

- Maintained servers, computers, networks and peripherals for Woodcock Brothers Trucking.
- Maintained servers, computers, networks and peripherals for Tradition Mutual Insurance.
- Supplied IT support for Mitchell Credit Union.

EDUCATION

Trios College

Present

Custom Networking Certifications

St Joseph Health Care – London, Ontario

November 2009

Project Management Training

Trios College – London, Ontario

October 2003 to November 2004

E-Commerce Systems Developer Diploma

St Clair College – Chatham, Ontario

Business Administration Diploma

September 1994 to May 1995

Information Technology Diploma

September 1993 to May 1994

Professional Certification

- CompTIA A+ Certification
- CompTIA Net+ Certification